

# OSHC/VAC CARE BOOKINGS - Spike Parent Portal links

<https://kilk.spike.economicoutlook.net/clients/#/>

OR

<https://kilk.spike.economicoutlook.net/clients/>

## Please note:

**After School Care** Bookings accepted until 7hrs beforehand

**Before School Care** Bookings accepted until 1hr beforehand

**Before/After School Care** Cancellations accepted until 1hr beforehand

**Vacation Care** Bookings accepted until 24hrs beforehand

**Vacation Care** Cancellations accepted until 24hrs beforehand

**Pupil Free Day** Bookings accepted until 24hrs beforehand

**Pupil Free Day** Cancellations accepted until 24hrs beforehand

Log in requires the email address your invoices are sent to each week and the pin code you use to sign your child/ren in or out of OSHC.

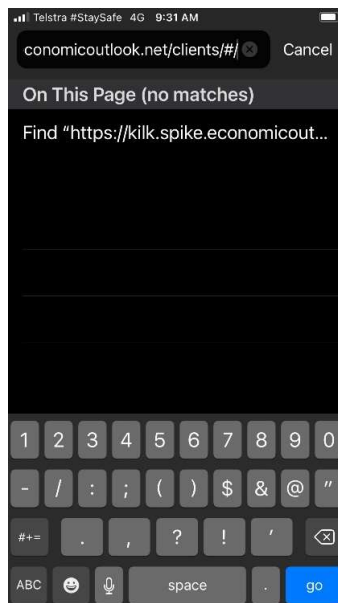
If you have trouble logging in, please email [vanessa.hancock162@schools.sa.edu.au](mailto:vanessa.hancock162@schools.sa.edu.au)

The online booking system looks 3 months behind and 3 months forward in time.

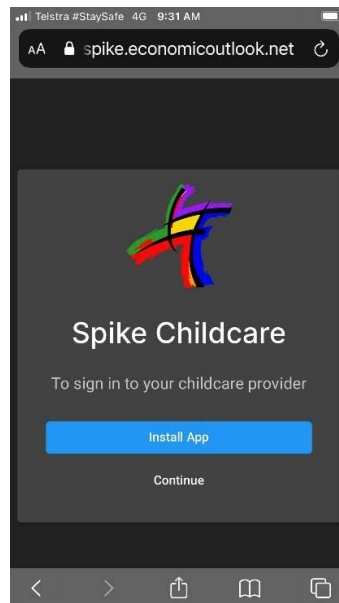
If you child/ren have not attended OSHC/Vac Care in the past 3 months, your first booking will need to be entered by staff. Email or phone Vanessa to enter booking.

Once first booking is entered by staff, it can take up to an hour for the parent to be able to see the booking in the app.

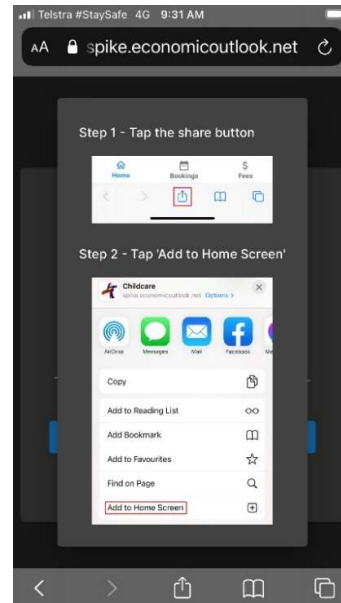
If there is a change in email address on your account, it will take 24hrs to change over online before you are able to log in.



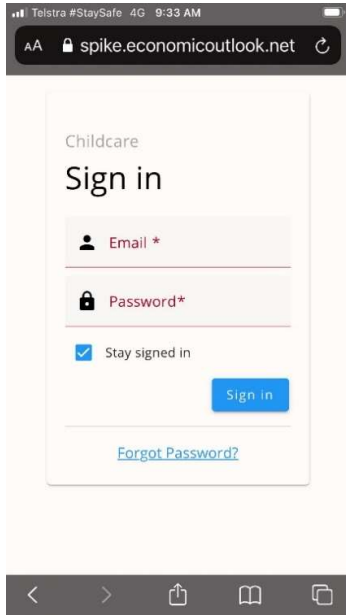
Enter address into browser



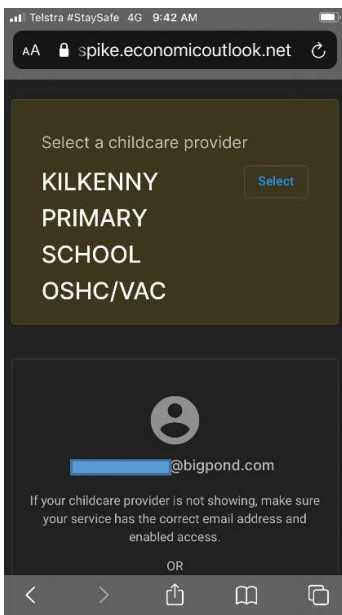
Install App or Continue



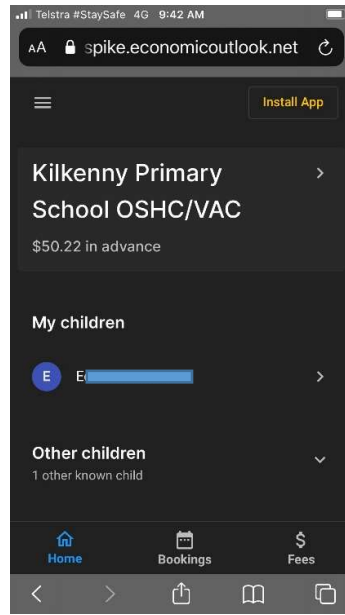
Add to Home Screen or bookmark



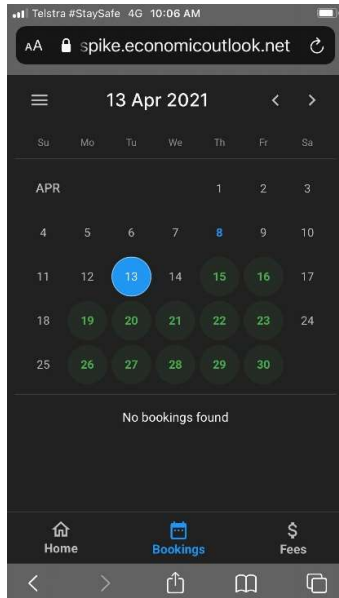
Sign in with your email/pin code



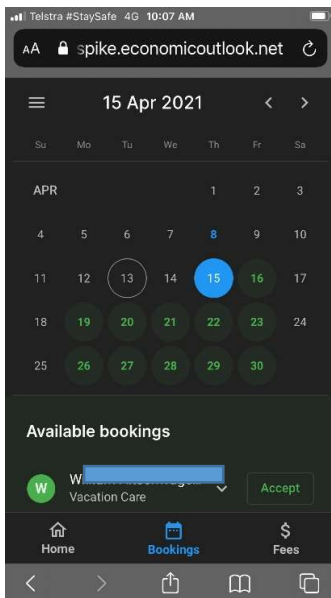
Select Provider



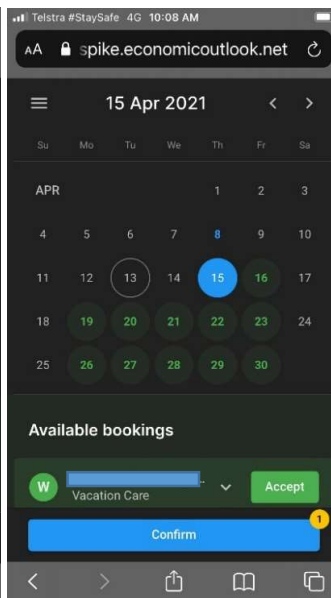
Click on Bookings



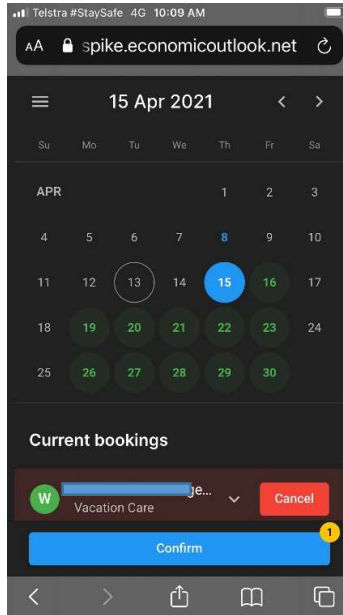
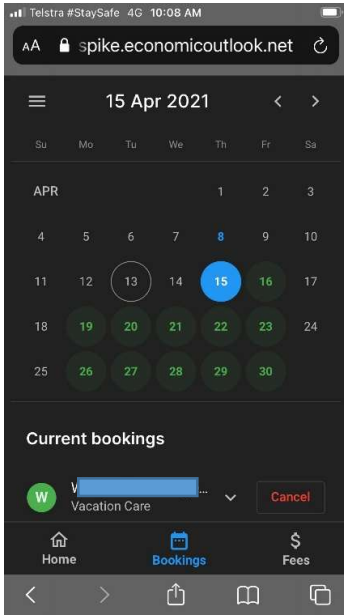
Dates available are in Green



Click on date, accept



Click confirm to confirm booking



To cancel booking, click on date/cancel then click confirm